



April 9, 2020

To our UI Rehab family and friends,

We wanted to take a moment to provide you with an update as our staff members continue to work tirelessly to care for our clients. As many of you know we provide services in three states, two of which are current hot-spots. Our most important focus at this time is keeping our clients and employees healthy and safe. To that end, we have made many more changes to the way we are currently delivering services.

Residential clients are being encouraged to remain in their rooms and keep social distance between each other, as much as possible. Also, to the extent possible, consistent staff are being assigned to homes or are temporarily staying at the homes with the clients, to decrease the amount of contact for our clients. Of course, at this time, we continue to temporarily prohibit visitors except in a case of critical medical or behavioral treatment. Our clients are staying in touch with friends and family through social media and phone calls, facilitated by our staff, when necessary.

In an effort to provide our clients with meaningful, therapeutic activities during this time, we are providing therapeutic, vocational and recreational services, remotely. Our therapists are working hard to create and provide dynamic, therapeutic sessions via several electronic platforms so our clients can continue to make strides toward recovery and remain active and engaged during this difficult time.

Our rehabilitation center in Livingston has been turned into a temporary medical facility for our clients that need to be quarantined in isolation. Our nurses and direct support professionals are working 24/7 to monitor their health, provide the care they need and remain in contact with our doctors in order to ensure their safety and continued recovery.

Our rehabilitation center in Livingston has also become our distribution center for medical and cleaning supplies, food, personal protective equipment and anything else our clients and staff may need. We have worked closely with our pharmaceutical contacts and other suppliers, including local and state officials to continue to procure the items we need.

We are extremely proud of our hard-working, dedicated, caring employees on the front lines, and behind the scenes, who continue to show how much they care about our clients.

Please stay safe.

With warm regards,

Adam Steinberg, CEO

Lisa Lasso, CFO

Michael Scudillo, CCO